

## TEMPLATE FORM OF WITHDRAWAL FROM THE AGREEMENT

If you want to withdraw from the concluded agreement, you can use the form below by sending it to us by traditional mail or e-mail. If the form is not sent with the returned product, please note that we may withhold the reimbursement until we receive the item back or provide us with proof of its return.

Addressee:  
Joanna Cuciti HeartFelt  
ul. Góralaska 43e/8  
80-292 Gdańsk  
POLAND

I hereby inform about the withdrawal from the agreement, the subject of which are:

- 1)..... - price: .....
- 2)..... - price: .....

### Required information:

Date of concluding the agreement/ order number:.....  
Name and surname of the consumer:.....  
Consumer's address:.....  
.....

### Optional data that will help us to communicate:

Consumer's e-mail address:  
.....  
Consumer phone number:  
.....

The reimbursement is made using the same payment methods that were used by you in the original transaction. If you paid in a different way than by transfer to a bank account, and you want to receive a refund to your bank account, please enter the bank account number to be refunded below:

.....  
.....  
.....

.....  
date of completion

.....  
consumer signature  
(if the form is sent in paper form)

### Information on the processing of personal data

The administrator of the personal data provided in the form will be Joanna Cuciti, operating under the name Joanna Cuciti HeartFelt, ul. Góralaska 43e / 8, Gdańsk, 80-292, Poland VAD ID: PL5842598124. The data will be processed in order to handle the withdrawal process, which is our legitimate interest referred to in art. 6 sec. 1 lit. f GDPR. The withdrawal form will be included in the accounting records and will be kept with them for the period required by law. In connection with the handling of the withdrawal process, the data may be processed by external entities involved in the handling of this process, such

as courier companies, postal operators, banks, hosting providers, and accounting offices. Data processing rights: the right to request access to data, rectification, deletion or limitation of processing, as well as the right to object to the processing of personal data and to submit a complaint to the President of the Office for Personal Data Protection. In matters related to the protection of personal data, please contact us at [joanna@heartfelt.pl](mailto:joanna@heartfelt.pl) Providing data is voluntary, but necessary to handle the withdrawal process.